



## Rules and Regulations

- ☼ Check-in time **14:00 PM**
- ☼ Check-out time **11:00 AM**
- ☼ Guests should present an **ID document** upon arrival at Reception of Hotel Radika.
- ☼ This is a **NON SMOKING** Villa. Guests smoking inside the villa will be charged 100 Euro penalty fee.
- ☼ **Pets** are not permitted in the villa under any conditions, unless agreed with the owner in advance. Exceptions will be made for special cases such as disabled guests.
- ☼ **The Guest(s)** is / (are) liable for any damage or for the removal /destruction of items on and around the properties, including and not limited to plants, external structures, etc. Guests are expected to respect the Villas and their contents. Villa items, including and not limited to linen and/ ornamental things should remain with the villas.
- ☼ The Homeowner assumes no responsibility for accidents, injury, death or loss, including consequential damages from the rental and use of its properties. By sending in your booking deposit or the signed copy of this document, you accept this Agreement to fully legally waive any future claim against the Homeowner in case any such event occurs.
- ☼ Be careful, for any damage caused you're obligated to pay, in case you have encountered any irregularities in the room the moment you got in, you have to inform the reception within **10 min.**
- ☼ You must free the room by **11:00 AM**, (unless approved otherwise before check-in) if you don't respect this schedule; the reception will charge you 50% of the villa price, with this payment you can stay until **16:00 PM**
- ☼ The guests are obligated to respect the rules of silence from **22:00 PM** until **07:00 AM**, to not disturb the other guests that are accommodated in the other Villas.
- ☼ Things that belong to the Radika Village are not allowed to be taken.
- ☼ In case of a cancellation due to external factors (Acts of God, Force Majeure), in no circumstance will the Homeowner be responsible for consequential damages of such a cancellation (ticket loss, extra charges, etc.) and no such claim(s) will be honored.
- ☼ **Maximum Occupancy:** The maximum number of villa guests is limited to **six (6) persons**; any additional guest should be reported to Homeowner and be charged extra for the stay.

***We thank you for your preference and hope you have an enjoyable stay!***

W: [www.radikavillage.com](http://www.radikavillage.com)  
E: [info@radikavillage.com](mailto:info@radikavillage.com)

T: +383 49 526 900  
A: National Park Mavrovo,  
North Macedonia.

